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Susan Spencer
Director, Employee Benefits

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Subject: Caremark Prescription Reimbursement During Work Stoppage

Dear eligible ATI FRP employee:

If you submitted your eligible prescription claims for the work stoppage period but have **not** received a reimbursement or claims processing notification from Caremark yet, your reimbursement is currently being processed. You should receive your payment from Caremark in about two (2) or three (3) weeks.

It has been brought to our attention that some of you were erroneously denied a reimbursement for your eligible prescription claims incurred during the work stoppage.

We are pleased to report that the Caremark system issue has been resolved.

Caremark is currently in the process of identifying all of the ATI FRP employees who received **rejected** claims in this situation. It is my understanding that Caremark will **reprocess** these rejected eligible claims, and employees will **not** need to resubmit these claims. It will take several weeks to reprocess these claims once the employees have been identified.

Your employee prescription co-payment, that normally would be owed, will be deducted from the total amount of your prescription cost.

Also, some of you reported that you have **received a reimbursement check** from Caremark, but it was for an amount **less than** the total cost of your prescription minus your employee co-payment. We will work with you and Caremark so that you receive the full amount owed to you.

In order to help expedite this correction process, if you and/or your eligible dependent received a claim rejection for the work stoppage period or received a reimbursement less than the total cost minus your co-payment, **please complete the attached form and return it to me at the address listed on the form by June 10, 2016.**

If you have general questions regarding your Caremark prescription plan, please contact **Caremark's customer service center at 1-877-347-7444.**

If you have any other issues with your prescription reimbursement during the work stoppage, please contact the ATI Benefits Team by calling **724-226-5172**, and someone will respond as soon as possible. Thank you.

Sincerely, Susan Spencer